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July 9, 2021

Dear business owner/operator,

The province has announced that Ontario will be entering Step 3 of the [Roadmap to Reopen](#) on **Friday July 16th at 12:01 am**. Step 3 focuses on expanding access to indoor settings, with restrictions, including where there are larger numbers of people and where face coverings can't always be worn. The Ontario government's announcement is available [here](#).

While all businesses are required to read the [Roadmap to Reopen](#) and its accompanying [regulation](#) in order to determine what actions they must take to remain open, I would like to highlight certain sections.

All businesses

Distancing and masking remain in place. Regardless of capacity limits, members of the public must be able to maintain a physical distance of 2 meters from people they don't live with (except caregivers).

Staff and members of the public are still expected to wear face coverings in public indoor locations.

All retail establishments (except malls) are required to have a [poster](#) to passively screen customers. Some businesses are required to conduct active screening using [this screening tool](#) (available at the link in a web-based or .pdf format). Some of these businesses are indicated below.

Calculating your capacity

In all settings, you are required to round down your result to the nearest whole number.

For outdoor settings with 75% capacity: You can calculate your capacity by first determining the total square metres of area accessible to the public. Then divide that number by 1.33.

For indoor settings with 50% capacity: You can calculate your capacity by taking 50% of the maximum occupant load of the business or facility (or part of a business or facility, as applicable), as calculated in accordance with Ontario Regulation 213/07 (Fire Code) made under the *Fire Protection and Prevention Act*.

For indoor settings with 25% capacity: You can calculate your capacity by taking 25% of the maximum occupant load of the business or facility (or part of a business or facility, as applicable), as calculated in accordance with Ontario Regulation 213/07 (Fire Code) made under the *Fire Protection and Prevention Act*.

Retail

Capacity is limited to the number of patrons indoors that can maintain a physical distance of two meters. Establishments are still required to post their capacity limit.

Food premises

Indoor dining will be permitted. Patrons seated at different tables must be separated by at least two meters or separated by plexiglass or another impermeable barrier. Indoors and outdoors, capacity limits must allow for a 2-meter distance between patrons at different tables. There is no cap on the number of individuals at a table.

Customers must be actively screened, and their contact information must be collected (except for takeout customers).

If a food premise permits dancing, more restrictive capacity limits are in place than outlined above. Restaurants that permit dancing have capacity limits of 25% indoors and 75% outdoors.

Personal care services

Services that require the removal of face coverings may be performed. Capacity limits must allow for a 2-meter distance between customers. Clients must be actively screened. All services must be by appointment only. Staff must wear appropriate personal protective equipment, which means a mask and eye protection. More information about PPE is available in our [previous letter](#).

Sports and recreational fitness

Indoor facilities will be able to reopen. Indoor facilities must be limited to the number of people who can maintain two meters physical distancing and facilities cannot exceed 50% capacity. Indoors and outdoors, patrons must maintain a **2-meter** distance at all times. All patrons must be actively screened, and their contact information must be collected.

Spectators will be permitted. Spectator capacity indoors is limited to 50% of normal indoor seating capacity or 1,000 people, whichever is less. Spectator capacity outdoors is limited to 70% of normal outdoor seating capacity or 15,000 people, whichever is less.

The owner of the facility must ensure that organized sports league and events using the facility have prepared a safety plan.

Gathering limits

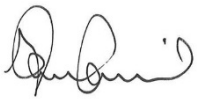
Under Step 3 of the [Roadmap to Reopen](#), the maximum gathering sizes permitted are:

- Indoors: 25 people
- Outdoors: 100 people, with limited exceptions

Any outdoor area covered by a roof, canopy, tent, awning, or other covering must have at least two full sides of the entire area open to the outdoors. Any outdoor area not covered by a roof, canopy, tent, awning, or other covering must have at least one full sides of the entire area open to the outdoors. Any tents or other structures that do not comply with these requirements are considered indoor spaces for the purposes of the regulation.

Gatherings for weddings (but not receptions), funerals, and religious services, rites, and ceremonies can occur indoors and outdoors so long as individuals can maintain a physical distance of two metres. Individuals from the same household, a member from one other household who lives alone, and caregivers for any member of either household are not required to distance.

Sincerely,

A handwritten signature in black ink, appearing to read 'Glenn Corneil', written in a cursive style.

Dr. Glenn Corneil, B.Sc., M.D., C.C.F.P., F.C.F.P.
Acting Medical Officer of Health/CEO